



We're ready to help provide you with added protection.

Helping to provide more financial protection to you and your loved ones.

Enroll in these benefits from October 22, 2025 to November 5, 2025.

Your employer, The Promptcare Companies, Inc., has chosen New York Life Group Benefit Solutions (NYL GBS) for your accident, critical illness, hospital indemnity, life, and accidental death and dismemberment insurance, effective January 1, 2026. These benefits help provide financial protection to you and your loved ones in times of need.



Enrolling is easy. Here's how:

› To enroll online, visit <https://nyl.co/4nlwQUM>.



Voluntary benefits

Accident insurance

Accident insurance provides you with funds that can be used to help with out-of-pocket expenses like deductibles, copays, or utility bills following injury from a covered accident.

Critical illness insurance

Critical illness insurance pays a lump-sum benefit if you are diagnosed with a covered disease or condition. The money can be used however you like, including helping to pay for expenses not covered by your medical plan.

Hospital indemnity insurance

Hospital indemnity insurance pays a daily benefit if you have a covered stay in a hospital, intensive care unit, or rehabilitation facility. You can use this money any way you choose, including helping to cover out-of-pocket medical expenses, rent, and car payments.



Life insurance

Life insurance helps to ensure that your family has the financial resources available to carry on when you pass away. Payments can be used for eliminating debt, day-to-day living expenses, or paying for college tuition.



AD&D insurance

Accidental death and dismemberment (AD&D) insurance offers additional protection if you die or are seriously injured as a result of a covered accident or injury – on or off the job. AD&D pays you or your beneficiaries a set amount to help pay for unexpected expenses like medical care, job training, or home and vehicle modification.



By enrolling in these benefits, you'll be able to:

- › Take advantage of special rates with a group plan – which could be less expensive than if you were to buy coverage on your own.
- › Have a guaranteed coverage amount without the need to answer medical questions.
- › Easily pay for your coverage through payroll deduction.



As a client of NYL GBS, you'll have access to:



myNYLGBS.com – a site where you can file claims and manage your benefits.



Programs* to help with your physical, mental, and financial wellness.



Caring professionals that are ready to help every step of the way.



Contact Info:

For more information or if you have specific questions regarding this change, contact:



Name: Benefits Call Center



Phone: (314) 788-6993

Product availability may vary by location and plan type and is subject to change. All group insurance policies and benefit plans may contain exclusions, limitations, reduction of benefits, and terms under which the policies may be continued in force or discontinued. For costs and complete details of coverage, see your enrollment materials.

New York Life Group Benefit Solutions products and services are provided by Life Insurance Company of North America, New York Life Group Insurance Company of NY, or New York Life Insurance and Annuity Corporation, subsidiaries of New York Life Insurance Company. Life Insurance Company of North America is not authorized in NY and does not conduct business in NY.

*These programs are NOT insurance and do not provide reimbursement for financial losses. Some restrictions may apply. Not available for policies issued by New York Life Group Insurance Company of NY. Programs are provided through third party vendors who are solely responsible for their products and services. Full terms, conditions and exclusions are contained in the applicable client program description and are subject to change. Program availability may vary by plan type and location and are not available where prohibited by law.

Accident Insurance, Critical Illness Insurance, and Hospital Indemnity Insurance are limited benefit policies. Accident insurance pays benefits for accidents only. These products are not health care insurance and do not satisfy the requirement of minimum essential coverage under the Affordable Care Act. Policy provisions and product availability may vary by state.

Policy forms: Disability & Term Life - TL-004700 et al; Accident - GA-00-1000.00 et al; Critical Illness: GBS-CI-1000.00; Hospital Indemnity: GBS-HI-1000.00.

New York Life Insurance Company,
51 Madison Avenue, New York, NY 10010

© 2024, New York Life Insurance Company. All rights reserved. NEW YORK LIFE, and the NEW YORK LIFE Box Logo are trademarks of New York Life Insurance Company.

123866 0323 SMRU 6176001.1 Exp. Date 12.21.2025

The Promptcare Companies, Inc. SR 69153996-157335185